spot

Spot processes and stores data in the EU.

We are GDPR compliant.

We implement the principles set out in Regulation (EU) 2016/679 – General Data Protection Regulation ("GDPR").

Data transferred to and stored in the EU:

- Chat inputs for language processing

- Reports submitted to organizations

- Reports saved for possible submission later

- Email addresses of reporter and report recipient, report IDs, and report timestamps

Users can opt-in to contribute their reports for research. Personal details are removed. Research reports are transferred and stored in the US.

EU office location:

Spot has an office in Berlin where several team members are based.

US office location:

Spot has an office in San Francisco and is incorporated in Delaware.

What data does Spot store?

	Private reports	Reports saved for later	Submitted reports
REPORT DATA	Temporarily stored report data gets deleted at end of session	Stored until user decides to submit report or delete it	Stored permanently so recipient can always access report
USER'S EMAIL	Temporarily stored email gets deleted after private report is sent to user	Stored until user decides to submit report or delete it	Stored permanently for follow-up purposes but not visible to organization
RECIPIENT	—	—	Stored permanently along with timestamp and report ID
RESEARCH	—	—	Contributing a report for research is optional; contributed reports are stored permanently

What data does Spot always delete?

Spot always deletes users' chat histories. Chat inputs are sent to Spot's server for language processing before being deleted.

Questions? Get in touch at
hello@talktospot.com